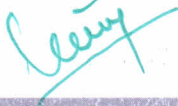


residing in Vikram Sarabhai Nagar, Sullurpeta and they are facing frequent low voltage problem.

02. The said complaint was registered as C.G.No.40/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have erected an additional 100 KVA DTR since the existing DTR is overloaded and rectified the low voltage problem.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complainant, they conducted field inspection and noticed the existing DTR with over load and hence they erected additional 100 KVA DTR and solved low voltage problem. They also produced copy of the satisfaction letter issued by the complainant in which the complainant stated that the respondents erected a new transformer in their locality and solved their low voltage problem and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.

Chairy 13/11/2024
CHAIRPERSON

K. Ramesh Chandra
Member (Finance)
13/11/2024

gk4 13/11
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chairy